



Polski Koncern Naftowy ORLEN SA

QUALITY ASSURANCE POLICY

According to the strategy of PKN ORLEN S.A., our primary objective is to meet the Customers' needs and expectations relating to the quality of products. The Company's goal is to manufacture and sell products of a guaranteed and constantly improving quality. In view of the above, we declare that our efforts will be focused on the fulfilment of the following management priorities:

1. ongoing monitoring of the current and envisaged development directions in the area of performance-related and environmentally-friendly characteristics of refining and petrochemical products, with a view to undertaking measures designed to meet the Customers' existing and future requirements
2. application of the process approach to constantly enhance our economic efficiency in order to generate funds required to finance technological progress and to implement new technologies; constant upgrading of the existing production facilities by purchasing licences for state-of-the-art technologies, which will ensure that our product quality meets the relevant international quality standards
3. ongoing application of corrective measures which guarantee the detection and elimination of organisational or technical irregularities and their causes, as well as undertaking preventive initiatives based on data analysis
4. ongoing adjustment of our corporate culture by improving the qualifications of the employees who are aware and understand the role of the Customer.

We undertake to meet the requirements and continuously improve the effectiveness of the Quality Management System based on the PN – EN ISO 9001:2001 standard.

Our goal and ambition is to maintain the position of quality leader on the Polish and international markets and to reinforce the Customers' confidence in PKN ORLEN S.A. as a company which guarantees the highest quality, environmentally-friendly products and processes as well as timely deliveries of the products manufactured and sold by us.

Igor Chalupiec

President of the Management Board

Chief Executive Officer

Płock, November 13th 2006